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| **#** | **Question** | **Answer** |
| 1 | Having analised the updated information and further to our email below, we would appreciate it if you could clarify the following query:   1. How should Annexure S be interpreted in terms of prevalence? This is, do the requirements detailed in Annexure S supersede those in Annexure R? Do requirements in Annexure S replace/ update the requirements in Annexure R? There is, no correspondence between Annexures R and S’s BRS numbers, therefore it is unclear to us what requirements need to be met overall. How is the “mapping” between these to be done? Or, are requirements in Annexure S only to be considered and requirements in Annexure R not to be considered at all? | No, the two documents must be read together because Annexure S is an additional Transmission requirements and Annexure R is for Transmission, Distribution and Generation requirements. |
| 1. This ties in with the question below: *In relation to the Functionality scoring detailed, Are Dx and Gx technical requirements applicable, given that (in accordance with what is stated in DEM-03388-X3T7a-BRSF\_Enterprise Engineering Management System Annexture S, point 5.1) the solution will assist TX to perform the required functions?*  So, are Dx and Gx requirements to be considered/ met? | Refer to above answer |
| 1. In relation to this, it is unclear to us whether we are required to fill out Dx and Gx-related tabs in Annexure P. Could you please confirm which tabs are required to be completed by the Tenderer? | All the tabs must be completed |
| 1. Lastly, can a document management solution be proposed separate from the engineering/ design solution, (to be provided by others), provided the document management solution has the capability to integrate with the current/ future engineering design to required by the Business? | No, solution must not be separated, you must provide the full solution. |
| 2 | As requested, would you please advise what level of detail Eskom requires regarding references for similar work done, can we share use cases, or do you require company details and contacts (although this is very difficult to get approval to share). | As indicated on the gate-keepers section. Please provide information as indicated. |
| 3 | As per the tender briefing last week, please kindly send us a sample DGN file that will need to be converted? | Waiting for business to forward the DGN file. Sample DGN from Bentley to be provided in the interim. |
| 4 | It’s mentioned that Eskom uses Hyperware, how is Eskom using this, and for what purpose?  Is this data centric and does it contain assets in this system? | OpenText is the replacement for Hyperwave.  Eskom OpenText support group need more clarity on this question. . |
| 5 | Please see below some missing information issues we have picked up upon reviewing the RFQ in detail, and we also found that the document which has a complete list of the annexures, when compared to the actual annexures, once can see that the annexures listed on the list are not the annexures when reviewing said annexures.  **Evaluation Criteria:**   * General Technical   + Point 3 – Description is incomplete. “… current Eskom configuration to the cloud based ????? and localised?” | All Annexures were updated and re-published to align with the RFP document  Please clarify the question. Make reference to the title, section and page of the document |
| * Functional GX * Point 1 - BIM available through cloud (SaaS) alternative which is not in scope. | Clarify what the BIM question is referencing too |
| * Integration & Testing   + Point 3 – Resource with experience on Eskom testing tool (HP ALM, UFT & Load Runner) | Resources from the suppliers to be experienced with the Eskom tools |
| * System Demo   + Point 2 – What is meant by “user navigation screen to core functional capabilities”, does this refer to the integration to the design software? | Eskom is referring to seamless navigation on the use of the application ie User-friendliness of the application |
| * Doc management   + Point 1 – Clarify Eskom’s definition of what type of devices these are in terms of IED & CIED eg. Is it Mobile Phones? Or other hardware devices?.   + Point 4 – Does the string length refer to the file name similar to the 256 limit in Windows?   + Point 12 –Clarify and provide examples of the Retention Rules. | Point 1- The document management solution must accept the storage of all files regardless of file type or size. IED stands for Intelligent Electronic Device. The Employer will load the various IEC 61850 IED configuration files on the system, which include but is not limited to CIDs and SCDs.  Point 4- Yes, this refers to the filename length.  Point 12- The Employer has various defined document types for which the retention rules differ. Thus the system needs to cater for different retention rules to be setup e.g. Documents related to commissioned plant need to be retained for the life of the plant. |
| * Management Interrelated diagram?   + Clarify and provide examples of the interrelated diagram. | The reference diagram is a summary of all the scheme relays, switches and lamps on the protection panel. The reference diagram needs to show all components of the IED and the sheet numbers where you can find the components and this needs to be automated  Example of an IED |
|  | **Demo**   * What type of timeline can be expected? | Demos are performed a week after the closing date. Note this will also be dependent on the product evaluation. |
|  | **Database**   * Is the scope for 11 databases each with their own customisation? Or is the scope for 3 databases that will be replicated between the 11 sites? | Eskom has 11 databases each with its own unique customisations |
| **Annexures**   * Annexure F1 - In main RDP document, but not on annexure list of returnables | Annexure F1 is documented within the RFP on page 37 |
| * Annexure G - In main RFP document it says ‘SBD 1 invitation to bid’, but on annexure list of returnables it is listed as tax compliance? | Annexure G published on the tender bulletin |
| * Annexure I - SBD 4 Standard bidding document listed in annexure list of returnables, but nowhere to be found? | SBD4 is documented within the RFP on page 37 |
| * Annexure J - SBD 6.1 Preferred Point Claim listed on annexure list of returnables, but nowhere to be found? | Annexure J is documented within the RFP on page 44 |
| * Annexure K - Tax evaluation on list of returnables, but actual Annexure K is Tender pricing schedule? | Annexure K updated on the tender bulletin |
| * Annexure L - Supplier developments on list of returnables, but no actual Annexure L to be found anywhere? | Annexure L updated on the tender bulletin |
| * Annexure M - on returnables listed as Quality - but there are 3 separate Annexure M's on website? Which one is applicable? | All 3 Annexures M refer to Quality and must be submitted and adhered too |
| * Annexure O - listed as pricing on returnables list - but there is no annexure O anywhere. | Annexure O updated on the tender bulletin |
| 6 | Just a Technical clarification question please:   |  |  |  | | --- | --- | --- | | BRS25 Y10 | Capability to reuse common design layouts. | Does the system provide capability to reuse common design layouts?. |   Can you please advise, if this means using the same reference file, or some commonly used files like .dwg, .dxf etc. | The file references are documented in Annexure R page 26 of 113 |
| 7 | Does ESKOM require CAD software and an EDMS or just the EDMS? | The scope of work refers to a fully integrated document and design tool solution |
| 8 | BRS 2: How many files are up to 80GB in size?  Uploading a 80GB file to any Cloud hosted server (even SaaS) will take a long time so please clarify this requirement. | 80GB, it will be the exception.  The requirement is stated and should be adhered to |
| 9 | BRS 15: Please can you advise on the use case for deleting just the latest version and keeping the previous ones? | Document version control is important, and all copies of the versions must be retained |
| 10 | BRS 52: Can you please send us a copy of the Eskom Information Security Policies and Procedures? | Eskom’s Information and Security document is deemed confidential and restricted to external parties |
| 11 | Is Eskom currently using SharePoint or OpenText? | Eskom is utilising both Sharepoint and OpenText |
| 12 | Does Eskom currently use any other Cloud based software to manage their Drawings and Data?  If so is the servers storage based in South Africa? | No  N/A |
| 13 | To add to the existing questions, please confirm if Eskom is already using Microsoft SharePoint and if so, is it hosted on a local server or on the cloud. | Eskom is using Sharepoint as part of our O365 platform. The organization hosts SharePoint documentation external on cloud platforms |
| 14 | There are some hyperlinks on the annexures (R & S) that are linked to a hyperwave.eskom.  We cannot access any of the files on these links. Can Eskom please make these documents available to the bidders. | The answer is No. These are Eskom internal documents, and they are not part of RFP. They don’t need to reference the scope to these documents. Not having access to these documents won’t put a bidder to any disadvantage. |
| 15 | We have noticed that additional documents have been added and removed from the tender portal, as late as last Friday the 28th of October 2022.  The following is what we believe to have changed on the eTenders Portal, and we please require a detailed clarification as per the Bentley Comments Below:   |  |  |  | | --- | --- | --- | | **No.** | **Document** | **Bentley Systems Comment** | | 1. | Annexure K | Annexure K, was first a price related document, but seems to have now been changed to a tax related document. **Please advise if this is correct** | | 2. | Annexure O | **Please advise** if this is now the only pricing returnable schedule, is Annexure K, now null and void? | | 3. | Annexure N | This Word document (annexure N) seems similar to the Excel document (EDDMS-Technical returnable and evaluations criteria Annexure P). **Please advise if this document supersedes Annexure P** as the returnable. Are both documents identical (if not, please advise the differences)? (annexure N is not the same with annexure P.  Annexure N is  TSoW with is PDF document and Anexure N is Technical returnables with is excel document.  As an example we have noticed that 3.5, 3.6, and 3.7 in Annexure N document doesn’t correspond to the Excel document (EDDMS-Technical returnable and evaluations criteria Annexure P)  **Please note** that additional time will be required to analyse the possible additional scope changes | | 4. | Annexure L  Supplier Development & Localisation (SDL&I) Undertaking | Approved SDLI strategy now seems to be renamed Annexure L. **Please advise** if this is just a name change | | 5. | Standard Bidding Document (SDB) | This seems to be a new document that has been added **Please advise if this is correct.** (note, this will require additional time for the Bentley Legal time to review). | | 6. | Name changes to Annexure R and S | Small changes seem to have been made on these documents. **Please advise if this is correct.** | |  |  |  | | 7 |  | In light of the above clarifications required, and, due to the fact that there are late changes to the tender scope, we hereby request an extension to the **8th of December 2022**. Bentley strives to present a fully compliant submission, and therefore appreciate your understanding in the extension request due to the above-mentioned factors. | | Yes Annexure K has been aligned to the RFP to tax related document  Yes Annexure O is the only returnable for pricing,  and Annexure K is tax evaluation question are and is not null and void but mandatory  These are documents and they don’t correspond to each other. No document supersedes another  Please note there is no scope change on this RFP )  Yes, name has been rectified for annexure L and now changed to  Supplier Development & Localisation (SDL&I) Undertaking  Yes, this is a new document and it is a mandatory document.  There are no changes on both annexures, R and S they are both requirements documents which are for Tx, Gx and Dx  Eskom will revert back to you regarding an extension |